



This Week At Orwell | Wednesday 20th March 2024

Your Orwell Voice - Customer Engagement Platform

We're really excited about our new engagement platform that will launch on the 21st March called Your Orwell Voice. This platform is just for our customers to allow them to interact with us more on topics in the form of surveys, polls as well as fun competitions and activities suitable for all ages. We would of course encourage all customers to register and we will be contacting all our customers in the coming week on how to register for this. As an incentive all registered members by 31st March will be entered into a prize draw to win one of three £100 vouchers.

We really do appreciate our customers giving us feedback through the surveys we send monthly following a service provided by Orwell . Congratulations to Rebecca Gower who was our December winner . For 2024 we have increased the monthly prize draw to 2 winners and wanted to also say congratulations to our 2 winners in January Donna Humprey and Laura Birch

Thank you to all our customers who gave us feedback in December and January which was over 350 of you as we do really value your time and feedback and would continue to encourage you to take time to complete a survey if you get one and who's knows I could be announcing your name in the coming weeks

GreenCare: Outdoors for wellbeing by Suffolk Mind

As any gardener will tell you, getting outdoors in the fresh air is great for your physical and mental wellbeing. Suffolk Mind's GreenCare allotment projects help participants to improve their physical and mental health through outdoor activities while working alongside others. Activities include Digging, Sowing, Planting, Weeding, Harvesting, and, of course, enjoying an all-important cup of tea together. GreenCare activities also help us to meet many of our emotional needs and Suffolk Mind have sites are in Ipswich , Bury and Haverhill. For more info [click here](#).

Bird nesting season

We would like to remind customers that we are currently in the bird nesting season and so will not be cutting hedges until 1st September when this service resumes.