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Orwell News

Coronavirus (COVID-19) Advice



In these uncertain times amid the outbreak of the Covid-19 coronavirus, we recognise that many of our residents may be finding this a very anxious time. We know that this is having a huge impact on you in a variety of ways. Our hope is that this e news will provide a measure of reassurance and a reminder that Orwell is supporting our residents in the best way we are able during the current restrictions.

Here is some information available regarding how the outbreak is currently effecting our services.

[Read more](#)



Orwell's Customer Service First Point of Contact Team

Although Orwell's offices are currently closed, you can still contact Orwell's Customer Service team during office hours, and out of hours support outside these times.

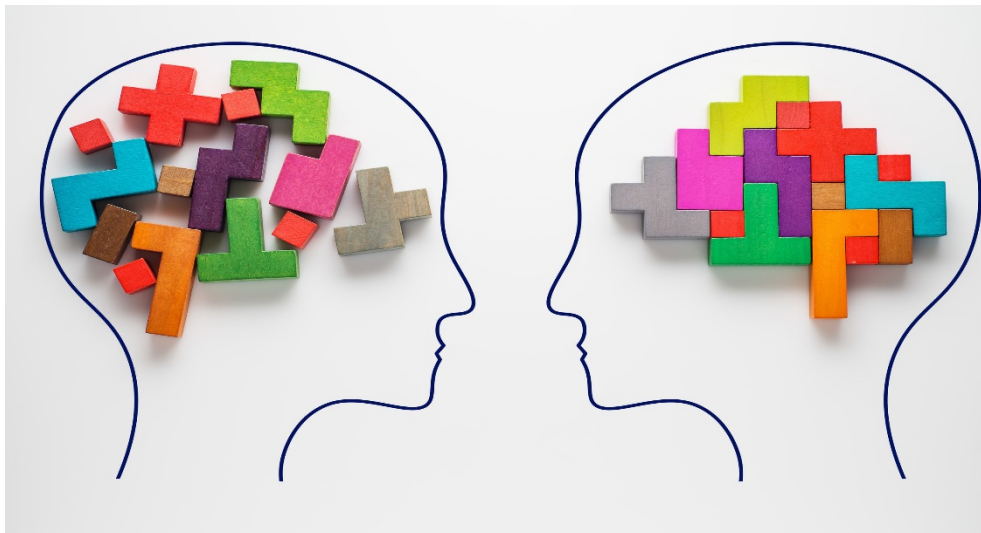
[Read more](#)



Worried about your finances?

If you're worried about your finances and are struggling with work or benefits at the moment, we have put together some answers to some of the most common financial queries we are receiving. You can also check out the Government website <https://www.gov.uk> If you're in a situation where you're worried about paying your rent, please get in touch immediately <https://www.orwell-housing.co.uk/contact-us> or phone **0345 60 100 30**

[Read our Q&A](#)



Guidance when staying at home

Having to stay at home or self isolate as you follow the government's coronavirus guidance does have its challenges that can impact on you and your neighbours. Here are a few tips to help you manage your time.

[Read more](#)



Supporting children and young people

It is a difficult time for those of us who are supporting children and young people during the coronavirus(COVID-19) outbreak. Here are a few ideas to help.

[Read more](#)



More useful information

The Government has launched an **Official Coronavirus WhatsApp information Service** for free trustworthy and timely information. There is lots of advice on the **Money Saving Expert** website and you can sign up for free weekly email updates for all the latest financial information and advice. The Universal Credit website has a section specifically on **Coronavirus and claiming benefits**.
