

17th April 2020

Dear all

As you are all aware, there has been specific government guidance provided for people to “stay at home” and this week we have had to make the difficult decision to close all our communal areas. We are aware of the impact this decision is having on many people within the service but there is still a minority of people not following the government guidance, leaving the building for several different reasons and putting people’s lives at risk. For this reason, we will now take the following measures from Monday 20th April 2020.

- We will lock all entrance doors. If you need to leave for any reason you will need to ask a staff member to unlock the door. Fobs will be disabled. On your return, you will need to press the call bell and wait for a member of staff to let you back into the building.
- You will be asked to use the hand sanitiser as soon as you have been given access in to the building.
- We will have a designated route that you will need to take to return to your flat. Please ensure that you do not touch other doors etc on passing and keep a minimum distance of 2 metres if you pass other tenants or staff.
- We will inform the police if you do leave the building where we believe the movement to be for non-essential purposes
- If you are wanting to go out shopping or dog walking then please discuss this as we can do this for you.

We are fully aware that this measure seems to be very draconian and it is certainly not something we want or have the time to do, but this is something that needs to happen in order to protect everybody. We know that we would all want to have our communal spaces open and be able to walk around the scheme without fear or worry, so I am asking you all to follow the guidance the government has given and “stay at home”. If we can be assured that 100% of tenants are staying at home then we may be able to open the communal areas for everybody to enjoy so please think about your actions and the impact this is having on everybody else who lives within your service. We will review this again on the 27th April 2020.

Thankyou once again for your support in this difficult time

Kind regards



Hayley Cheshire, Head of service, Older Persons

