

## **STATEMENT DEFINITIONS**

What all the columns in the table mean:

Septembe         May           Decemb         5 o 7 b 0 11           12 3 4         100           5 o 7 b 0 11         3 4           12 3 4 10         101           12 3 4 10         101           12 3 4 10         101           12 3 4 10         101           12 3 4 10         101           12 3 4 10         101           12 3 4 10         101           12 3 4 15         1011           12 3 2 3 4 25         1011           12 3 2 3 4 25         1011           12 3 2 3 4 25         1011           12 3 2 3 4 25         1011           12 3 2 3 4 25         1011           12 3 2 3 4 25         1011           12 3 2 3 4 25         1011           12 3 2 3 4 25         1011           12 3 2 2 3 4 25         20 2 2 3 2 2 3 2 2 3 2 3 2 3 2 3 2 3	<b>Period No</b> – is the month that the charge for your home or any payment is added to your rent account.
1         2         3         4         5         6         7           8         9         10         11         12         13         14           15         16         17         18         19         22         22         24         25         22         27         28         29         30         31	<b>Date</b> – is the actual date the charge or payment is added to your rent account.
<ul> <li>■ STATEMENT DETAILS FOR - MR A.N. OTHER</li> <li>■ total monthly charge (for your home)</li> <li>■ Cash or direct debit (your payment)</li> <li>■ housing benefit (payment)</li> </ul>	<b>Description</b> – this details, what type of charge or payment is added to your rent account.

Elo E20 Est	<b>Charges</b> – this is the amount of money that is added to your rent account.
<ul> <li>TATEMENT DETAILS FOR - MR A.N. OTHER</li> <li>total monthly charge (for your home)</li> <li>Cash or direct debit (your payment)</li> <li>housing benefit (payment)</li> <li>£-10.00 adjustment (incorrect payment added)</li> </ul>	<b>Adjustments</b> – this is for Orwell purposes only and is for us to make sure that your rent account is correct.
YourBank DEB 5678 1234 30733 30	<b>Payments</b> - this is any money that Orwell has received for your rent account.
E345	<b>Balance</b> – this is the amount of money owing after all charges and payments have been added to your rent account.
£125.33	<b>AR</b> – means an arrear or debt.
-£125.33	<b>CR</b> – means a credit.
£000.00	<b>0.00 CR</b> – means there is nothing left to pay for this period.