

## Think Tank Participant Information Sheet

### Think Tank Purpose

The Think Tank will collect data to indicate where improvement is needed in our services. The information collected in the surveys could be used to determine a change in service,

### Your participation

All Orwell Tenants and Residents have the option to join the Think Tank.

Participating residents will be sent at least one survey per month. These surveys will vary in size and

### Confidentiality, Anonymity and Openness

Orwell Housing Association are committed to working openly and in a transparent way over all the decisions and actions in meetings, workshops and events. Any items which are unavoidably confidential will be clearly marked "Confidential" and must be treated as such by members.

All data collected by participating residents will be kept anonymous. Some focus groups may involve working with members of staff and other residents, in this instance the final report produced will not include personal or identifying data.

### Rewards

Every time you complete a Think Tank you will be entered into a prize draw which runs twice a year! The more Surveys you complete the bigger the chance to win big.

