

# **Orwell News - Autumn 2020**



# **TPAS Award Winner at Orwell Housing**

Orwell Housing Association were finalists in the annual tenant engagement awards with TPAS (The Tenancy Participation and Advisory Service). We are exceptionally proud to announce that Jade Tomlinson won the award for Inspirational Young Tenant of The Year. The awards, which were hosted remotely this year, celebrate positive contribution to tenant engagement and involvement for housing providers and their tenants. Follow the link to read the full article.

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# We are Currently Working on the Delivery of Around 580 New Homes!

Orwell's development team are currently working on the delivery of around 580 new homes on sites in Norfolk, Suffolk and Essex. Read on to find out more.

#### Read More



## 8 Lazy Ways to be Environmentally Friendly

Being environmentally friendly can be a lot easier than you think. Find out what you can do here. Plus would you like to find out how environmentally friendly Orwell is? Join our Task and Finish Group looking at this and you could win £50 and help shape Orwell green credentials.



#### **Orwell Garden Competition 2020**

Thank you and well done to everyone who entered our 2020 Gardening Competition. We had so many great looking entries including the winner above. Well done Mr Copeland from Ipswich. If you would like to see the other entries, you can read the full article here.

#### Read more



## Our Resident Steering Group (RSG) is Recruiting

If working with others to make sure Orwell's services work for all residents sounds interesting to you, we want to hear from you



#### **Supporting your Neighbours**

Have you heard about Suffolk's good neighbourhood scheme? It's a voluntary scheme to provide and gain support to those who need it in the community.

Find out more



What is Fly-tipping?

Fridges and old furniture dumped by the roadside, bin bags piled up in alleyways, rubbish from house or shed clearances thrown into the undergrowth – fly-tipping is, unfortunately, becoming a common sight across the country. Find out what you can do here if you have fly-tipping in your neighbourhood.



## **Benefits Financial Support and Guidance**

Here are just a few things you may find helpful to know during these difficult and sometimes confusing times.

- Help with the 5-week waiting time for those being moving onto Universal Credit (UC).
- Struggling to keep your rent arrears down? A discretionary housing payment (DHP) could help.
- Making your first application for Universal Credit? There is support available through the 'Help to Claim Scheme'.

#### Read more



## **Positive Learning from Complaints**

Find out what were our tenants complaints during 2019-2020. Also what we did about them. All of our findings are broken down, to find out more visit our website below.

Read More



## **Solo Housing Lodging Scheme**

Have you got a spare room and you would like some extra income? You can join Solo Housing's lodging scheme and make yourself some extra income. Find out more by following the link below.





