



This Week At Orwell | Wednesday 29th November 2023

Fencing Repairs | 4th December

Due to the extensive disruptive weather this year, we experienced an increased demand for fencing repairs. We would like to share that the gardening team start the next phase of repairs from Monday the 4th December. Thank you to our customers for their patience and if anyone needs to report a new repairs request, please get in touch with Customer Services.

[Click here for more info >>](#)

Christmas Opening Times

Our customer service lines will be closed over the Christmas period, between 5pm on Friday 22nd December 2023 & 8:30am on Tuesday 2nd January 2024.

Emergency repairs can still be reported throughout, by calling 0345 60 100 30

Unless an emergency we are now booking regular repair appointments for January 2024.

Warm welcome | Norfolk Council

A reminder that our local libraries and other community spaces are here to help anyone who needs support this winter, with no judgement or stigma.

We mentioned last week about how Suffolk Libraries are getting involved and so this week, we're sharing that Norfolk Council have also got involved with the warm spaces project and so locations in Norfolk are also here to help anyone who needs support.

Our libraries have always provided a safe, warm sanctuary for anyone to come and spend time in or find support and resources. This winter, the team will be bringing in new initiatives to help people stay warm, stay safe and stay connected. [Click here for more info >>](#)