



## This Week At Orwell | Monday 11th December 2023

## Christmas Crackers Concert | Tuesday 12th December

Ipswich Chamber Choir are joining forces with The Raedwald Ensemble Brass sextet for an evening of music, mulled wine, and mince pies!

Tuesday 12th December, 8pm at St Peters on the Waterfront, Ipswich.

Tickets £10, 18 and under free

For more info, please click here

## **Payment Options**

We would like to remind customers of all the different methods of payment we offer here at Orwell, including Direct Debit, standing order, bank transfer, via the Orwell app and via the portal.

As we usually experience a high volume of calls at this time of year, choosing one of these payment options instead of a call may be more effective over the festive period.

## **Christmas Opening Times**

Our customer service lines will be closed over the Christmas period, between 5pm on Friday 22nd December 2023 & 8:30am on Tuesday 2nd January 2024.

Emergency repairs can still be reported throughout, by calling 0345 60 100 30

Unless an emergency we are now booking regular repair appointments for January 2024.