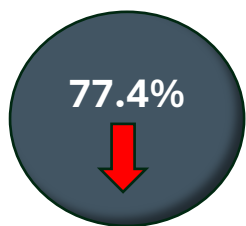
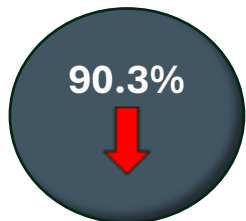


NEW DEVELOPMENT SATISFACTION



Satisfied with the property and surrounding area

*Poor drainage outside property resulting in flooding.
Mould inside property.*



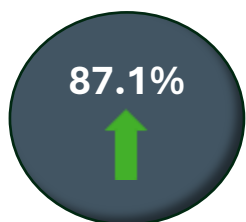
Satisfied with the internal layout

The finish on multiple elements of the house is disappointing.



Satisfied with the size of rooms

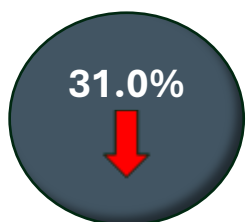
Kitchen is tiny, garden is very sloped



Satisfied with the internal fixtures and fittings

Storage cupboard downstairs would be a winner but everything else PERFECT

KEY ISSUES	
	The property and surrounding area: <ol style="list-style-type: none"> 1. Flooding and poor drainage (Flaxen Fields). 2. Incomplete roads/paths 3. Grass cuttings not being collected.
	Internal fixtures and fittings: <ol style="list-style-type: none"> 1. The location of items such as cupboards, radiators and internet points. 2. Individually respondents mentioned lack of storage, bath depth and the size of the kitchen being small
	Other: <ol style="list-style-type: none"> 1. The quality of finish (Prince of Wales Drive). 2. Communication – not responding or keeping customers updated.



31 customers responded to the survey



